

# Sampann project

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**In news**— Recently, the Ministry of Communications stated that over 1 lakh people are getting pension directly into their bank accounts through the SAMPANN project.

## About SAMPANN project-

- SAMPANN stands for **System for Accounting and Management of Pension**.
- **Launched in 2018**, it is an ambitious project of the Central Government being **implemented by the Controller General of Communication Accounts, Department of Telecommunications**.
- It is a **seamless online pension processing and payment system** for Department of Telecommunications pensioners.
- It is the **brand name for Comprehensive Pension Management System(CPMS)**.
- It **provides direct credit of pension into the bank accounts of pensioners**.
- The system has helped the Department in **faster settlement of pension cases, improved reconciliation/auditing and ease of accounting**.
- It is a system with a flexible design which enables it to accommodate ever expanding requirements.
- It has also been **instrumental in settling close to 76000 BSNL Voluntary Retirement Scheme 2019** cases in a short span of 6 months.
- It has ensured recurring monthly savings to the Government of India on account of Commission being paid to Banks/Post Offices for payment of Pension which approximately amounts to Rs. 11.5 Crores as of June, 2021.

## Benefits/facilities under the SAMPANN –

- Pensioners can **view the pension sanctions** i.e. ePPO (Digitally signed PPO), Gratuity sanction and sanction of revision of pension on the dashboard, along with details of commutation payment and arrears. It may be noted these sanctions will be available for future use.
- Pensioners can **lodge grievances online** and check its status also. Alternately the Pensioner can always call the national Helpline 1800-113-5800 or mail his grievances/query.
- Pensioners can **check the pension payments made till now** on his/her dashboard.
- Retirees will get the feature to **update their mobile number, Email ID and address online** at any time at their leisure.
- Retiring officer/official **can see the progress of his/her application** at the top of the dashboard till pension Authorization.