

SAMADHAAN Portal

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Source: *Ministry of Labour & Employment*

The Labour and Employment Secretary soft-launched **SAMADHAN (Software Application for Monitoring And Disposal, Handling of Industrial Disputes)** portal which is for conciliation, arbitration and adjudication of the Industrial Disputes (IDs) as defined in the Industrial Disputes Act, 1947 (ID Act).

About the portal

- **SAMADHAN is a dedicated Web Portal to bring all stakeholders – Government, Industry and Labour – involved in IDs on a single integrated platform.**
- The Government includes three major organizations of Ministry of Labour and Employment namely Office of Chief Labour Commissioner (Central) [CLC(C)], Industrial Relations (IR) Division & Central Government Industrial Tribunal-cum-Labour Courts [CGIT-LCs].
- **Initially, SAMADHAN is launched in five states viz. Chattisgarh, Delhi, Karnataka, Rajasthan & Odisha.**

The main features of the Portals are the following:

- Online registration for raising Industrial Dispute by the aggrieved party
- Online submission of relevant documents
- Instant access to documents accelerating the pace of decision making
- Use of ICT tools for communication amongst stakeholders and
- Online information about the current status of the Industrial Dispute

Significance

- This initiative will usher in a new era of Industrial Relations by **hassle-free and timely disposal of Industrial Disputes** in a very simple, useful and transparent manner.
- With the introduction of the online Portal, the process of **settling industrial disputes is simplified, standardized and streamlined, resulting into a process which will be faster and easy to monitor.**
- Moreover, the Portal will **ensure transparency and accountability which will make process more effective and efficient, resulting into further ease of doing business in the economy.**
- This paradigm shift in the governance of Industrial Dispute statute will **ensure industrial peace so that industrial growth doesn't suffer and rights and interests of the workmen are protected.**