

Operation Meri Saheli

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In news

Indian Railways has launched “Meri Saheli” initiative for focused action on the security of women across all zones

Objective

To provide **safety and security to lady passengers travelling by trains** for their entire journey from starting station to the destination station.

Key features of the initiative

- **An initiative of RPF, the Strategy of the entails interaction with lady passengers especially those travelling alone by a team of young lady RPF personnel** at the originating station.
- These lady passengers are briefed about all precautions to be taken during the journey and told to dial 182 in case they face or see any problem in the coach.
- The RPF team collects only the seat numbers of the ladies and conveys them to stoppages en-route.
- The platform duty RPF personnel at the stopping stations en-route keep unobtrusive watch over the concerned coaches and berths and if need arises, interact with the lady passengers.
- RPF/RPSF escort onboard also covers all the coaches/identified berths during its duty period.
- RPF teams at the destination collect the feedback from the identified lady passengers. The feedback is then analysed and corrective action, if any, is taken.
- If some distress call comes from a train covered under “Meri Saheli” initiative, the disposal of the call is monitored at the level of senior officers.
- The “Meri Saheli” initiative was started as a pilot

project in South Eastern Railway in September 2020 and after getting encouraging response from lady passengers, it was extended to all zones later.