

# Gig Economy

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- It is an environment in which temporary positions are common and organizations contract with independent workers for short-term engagements. It is also called as “flex economy” or “mobile economy,”
- Gig economy is a temporary work system based on a short-term relationship between workers and companies.
- Workers perform “gigs,” in which they are employed for a specific task or time. This is done to achieve advantage of cost, quality, and flexibility. Once the task is complete, the worker is free to move on.

## Factors aiding the rise of the gig economy

- **Cost Factor:** Firstly, most businesses started factoring cost into their competitive strategy after the Great Recession in 2007. As a result, companies combined different approaches— reducing the number of employees, improving operational efficiency, or both. They started to rationalize, among other things, antiquated workforce model and full-time employment.
- **Seasonal increase in demand of the workers:** Seasonal spikes in customer service across most businesses helped in the rise of the gig economy. It aided them to elevate business performance faster and effectively.
- **Technology:** technology played an important role in consolidating remote and mobile workforce, enabling rapid growth of the gig economy. Platforms enabling centralized communication, real-time scheduling and tracking, dashboard, video conferencing, etc. created a marketplace for gig like ecommerce did for goods.