

# Citizen Perception Survey 2022

November 14, 2022

**In news**– Minister Housing and Urban Affairs launched the Transport 4 All Challenge Stage-2 and Citizen Perception Survey 2022 recently.

## **About the Citizen Perception Survey 2022–**

- **It is part of the Ease of Living Index** seeking to directly capture the perception of citizens with respect to the quality of life in their cities.
- The survey helps government administrations understand the opinion of citizens and help improve service delivery and governance of cities.
- MoHUA launched the Urban Outcomes Framework 2022 in April, 2022 as an initiative to undertake a transparent and comprehensive assessment of cities based on cross-city outcomes across major sectors.
- The Framework also includes the third round of Ease of Living Index.
- The Ease of Living Index, as a 360-degree assessment, aims to evaluate cities across India based on the Quality of Life, Economic Ability, and Sustainability.
- **As part of the Ease of Living Index, a Citizen Perception Survey is being conducted (which carries 30% of the marks under the Ease of Living Index).**
- These views would highlight how citizens feel about different aspects of their cities including public transport, education facilities, healthcare services, water availability, cost of living, employment opportunities, among others.
- This **survey, which is being administered both online and offline**, commenced from 9th November 2022 and will continue till 23rd December 2022.

- **This survey was first conducted in 2020** and had a target of 16 lakh responses.
- In 2022, the Survey is being carried out across 264 cities with an aim to capture and reflect opinions of from more than 21 lakh citizens across the length and breadth of the country.
- The **top performing cities will be rewarded under the 'City Engagement Award'**.
- The **National Institute of Urban Affairs (NIUA) is anchoring the program, along with its agency Quality Council of India (QCI)**, who are supporting MoHUA in undertaking the exercise.

### **Transport 4 All Challenge Stage-2**

- Minister Housing and Urban Affairs has also launched the Transport 4 All Challenge Stage-2.
- It is an initiative of the Ministry of Housing and Urban Affairs, Government of India, that aims at enhancing the mobility experience of citizens.
- The Challenge focuses on digital innovation and invites cities, citizens, and innovators to join hands to develop contextual digital solutions to improve formal as well as informal public transport to better serve the mobility needs of all citizens.